

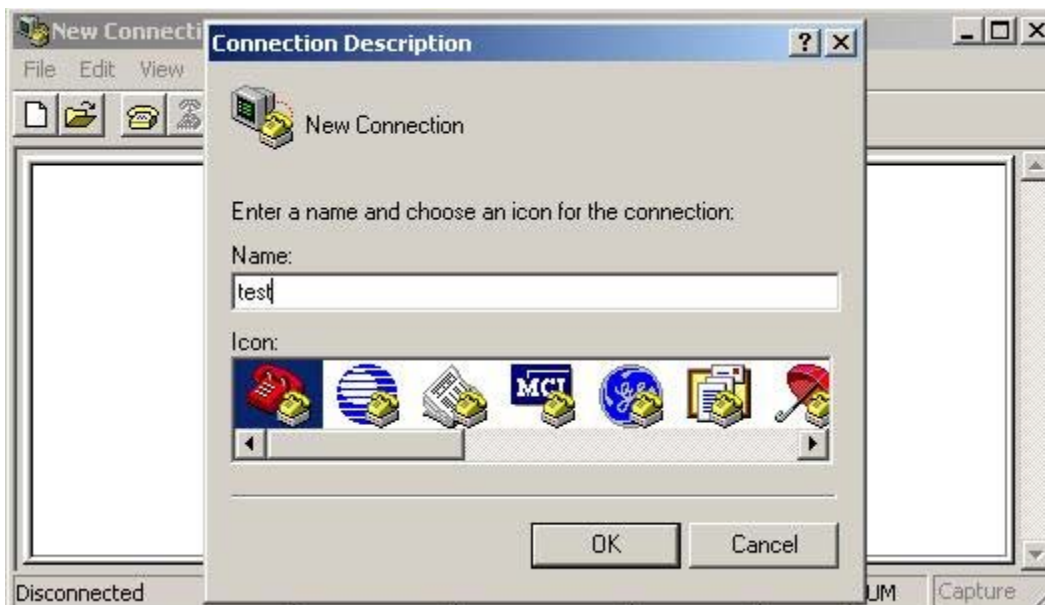
## Does my modem support Caller ID?

Generally we use HyperTerminal to test our modem if it supports Caller ID.

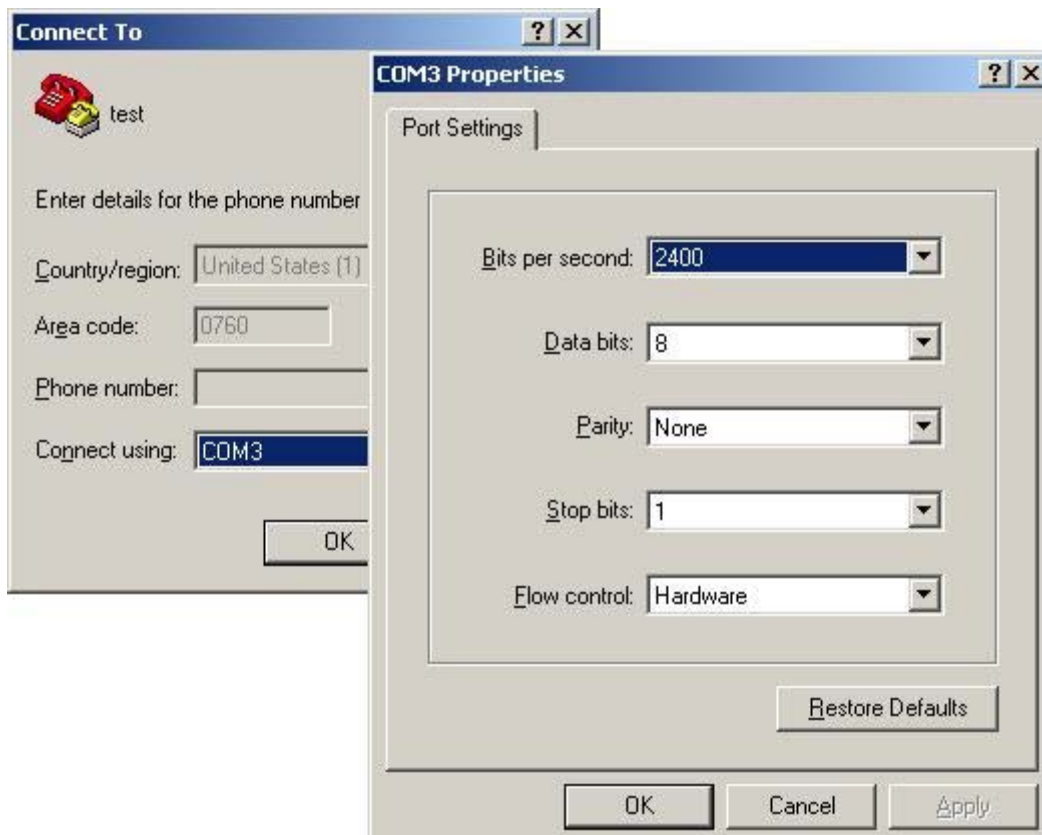
First make sure you can see the Caller ID information from a normal telephone LED displayer.

Then do the following:

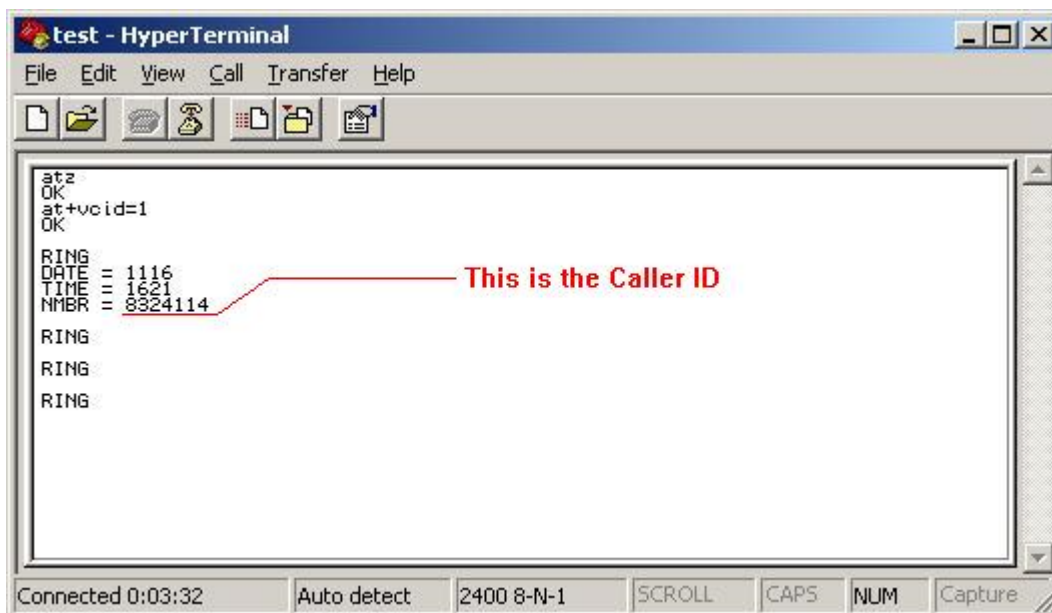
- Select "HyperTerminal" by navigating through the Start button to "Programs," then "Accessories," then "HyperTerminal"
- Double click on "hyperterm" or "hyperterm.exe"
- Name the new connection "test," and select OK



- Change the "Connect using" to Direct to com X, where X is the COM port used by the Modem
- Click on OK on the screen for "Port Settings", then click OK



- Type the string ATZ to initialize the modem (OK should appear on the screen)
- Enter the Caller ID setup string to be tested: AT+VCID=1 for most modems (see notes)
- If OK results, continue; If ERROR results the modem may not support Caller ID; try a different setup string
- Have someone call you and watch the terminal screen
- If Caller ID is working, you will see the word RING, followed by one or more additional data lines. The word RING will then continue to appear for each incoming ring.



- If Caller ID is not working, you will only see the word RING for each incoming ring. If this is the case try another Caller ID setup string

and go back to step 2.

## Notes:

For most MODEMS, the string AT+VCID= 1 will enable Caller ID. On some voice based MODEMsthestringisAT#CLS=8#CID=1. Look in the user's manual for your MODEM to see if any setup string is referenced or mentioned. Other common setup strings are:

- AT#CID=1
- AT%CCID=1
- AT%CCID=2
- AT#CID=2
- AT#CC1
- AT\*ID1